

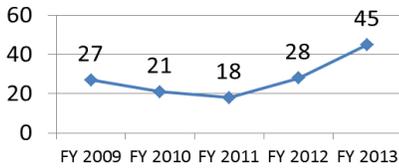
Labor Commission



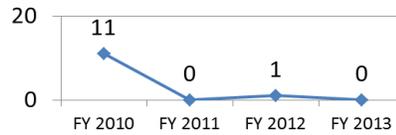
DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules

Rule Filings Submitted



Number of Staff Attending Rules Training

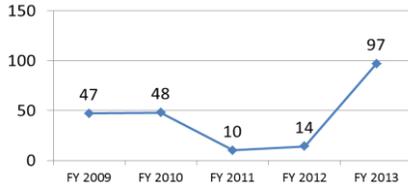


Filings with Issues as % of Total Filings

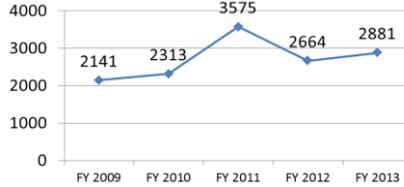


Archives and Records Service

Agency Consultations/Trainings



Volume of Records at Records Center



Facilities Construction & Management

	FY 2012	FY 2013
Average cost per office square foot (leases)	\$ 4.42	\$ 4.42
Average cost per office square foot (operations & maintenance)	\$ 4.09	\$ 4.33
<i>No Capital Improvements Projects in FY 2012 or FY 2013</i>		

Finance

	FY 2013
Post-Audit Error Rate*	1.97%
Receivables collected by the Office of State Debt Collection	\$ 1,124,133.26
P-card Dollars Spent**	\$ 113,352.32
<i>*State Average: 3.59% ** % of State P-card spend: 0.57%</i>	

Fleet

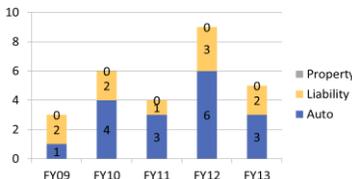
	FY 2012	FY 2013
Count of vehicles	33	34
Total miles traveled	429,665	458,132
Underutilized vehicles (mileage below the bottom quartile)	3	4
Annual lease savings from Fleet Operations	\$ 42,768	\$ 44,064

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts	\$ 111,001	\$ 122,876
Pieces of Mail Processed	96,451	89,231
Number of Surplus Items	768	203

Risk Management

Auto Property & Liability Claims Opened By Type FY09-FY13



Workers Comp Claim Costs



Loss Control Activities FY12-FY13

