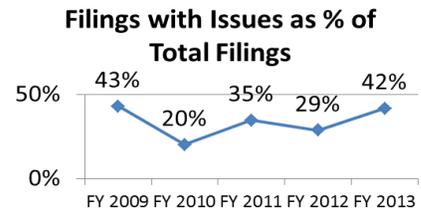
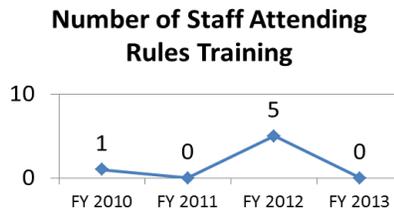
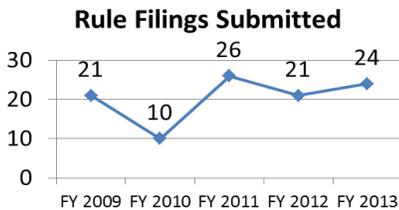


Governor's Office of Economic Development



DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules*



*Reflects services provided to the Governor's Office.

Archives and Records Service

Agency consultations/trainings	11	15
Volume of records at Records Center	110	110
Historical records volume (cubic feet)	100	100

Facilities Construction & Management

	FY 2012	FY 2013
Average cost per office square foot (leases)	\$ 15.89	\$ 21.29

*No Operations and Maintenance Space or Capital Improvement Projects

Finance*

	FY 2013
Post-Audit Error Rate**	5.45%
P-card Dollars Spent***	\$ 420,742
\$ Amount of Loans Serviced (Energy Loans)****	\$ 3,015,845

*Reflects services provided to the Governor's Office.

**State Average: 3.66%

***% of State P-card spend: 0.24%

****% of \$ of all loans serviced by State Finance: 0.24%

Fleet

	FY 2012*	FY 2013
Count of vehicles	14	6
Total miles traveled	152,633	46,928
Underutilized vehicles (mileage below the bottom quartile)	4	2
Annual lease savings from Fleet Operations	\$ 17,976	\$ 7,704

*FY 2012 reflects services provided to the Governor's Office. GOED was not tracked separately until FY 2013

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts*	\$ 930,377	\$ 772,969
Number of Surplus Items	-	45

*Reflects services provided to the Governor's Office, not just the Governor's Office of Economic Development

Risk Management

